**GIST Demo Q & A**

**Notetaker: Carol Clemente, Binghamton**

Wed. August 5 10:00 am – 11:30am

**-- Will this replace the ILLiad form?**

This can replace the ILLiad form or it can be used separately for faculty or specific users. GIST is highly customizable

**--Does the GIST User Feedback form have a default?**

If the user selects purchase, the request will be sent to acquisitions. If left blank, the request will go directly to ILL.

--**Is the ISBN populated?**

Depends on the routing rule that was set up.

--**Does the acquisitions staff have ILLiad?**

Yes, they must have the client (V.8). You can limit the acquisition staff to view a specific module (document delivery).

--**How do you handle a request that cannot be obtained through acquisitions?**

Request will be re-routed to ILL processing if user still wants. If not needed request is sent to a cancel status. You can have it set up so that all cancelled requests can be set to go automatically back to ILL. Geneseo does this because they didn’t want to make any assumptions.

--**What is the impact of the turnaround time as the request goes back and forth between acquisitions and ILL?**

No data yet available. The TN number remains the same so the request will be at the top of your list in the queue so the request should always be looked at first.

**--How is the online full text handled?**

ILL staff locates the item online, and uses an email routing to supply the user with the URL and also updates the request to finished. Also, you can set up a routing rule to notify cataloging so that the URL can be placed in your opac.

**--Can GIST be used in ILLiad v.7?**

Yes, but staff would need to be more familiar with customizable fields. ILLiad v.8 is expected out in September.

-**- Can you apply full text articles to GIST?**

Possibly for the future.

**Comments**

Will the user think the form is too busy? Users often just want the book. One option might be to leave the regular

ILLiad form and have the GIST form as a second form.